HIGH-5™ FIFTEEN YEAR LIMITED WARRANTY

Who covers this limited warranty?
Patterson Ventilation Company, headquartered in Blythewood, SC, will cover the limited warranty set forth in this document. This is a pro rata limited warranty, and applies to any of Patterson's High-5 High Volume Ceiling Fan products.

To whom is this warranty extended?
This pro rata limited warranty applies only to the original end user of the High-5 product, and cannot be transferred in any way. The warranty also applies in the event that the product was purchased by the end user from a third party or reseller.

What is covered by Patterson's warranty?
Patterson will warranty all High-5 blades, hubs, and frames for the life of the fan. All other components will be subject to Patterson's fifteen year pro rata limited warranty (from date of purchase) as defined below:

Year 0-3: *High-5 fan or component repaired or replaced as described below*
Year 4-15: *Replacement Cost = Current Component Price X (Years of Fan Operation/15 Years)*

Fans or components repaired or replaced by Patterson are subsequently warranted for the remainder of the fifteen year operational life of the fan.

End user will be responsible for any and all freight charges associated with the return and delivery of the repaired or replaced component and/or fan.

Failure on the part of the customer or end user to pay for products or services will render this warranty null and void until payment is received, plus any applicable interest charges.

What is not covered by Patterson's warranty?
This limited warranty is offered on the condition that the end user installs, operates, and maintains the High-5 fan in accordance with the procedures set forth by Patterson Ventilation Company. It is the end user's responsibility to notify Patterson in the event that a defect or damage is detected upon arrival at the end user's facility.

This warranty does not cover defect or damage due to any of the following conditions:

(a) Failure to properly store the fan prior to installation
(b) Improper handling of the fan by the end user
(c) Neglect or abuse of the fan
(d) Failure to use the fan for its intended purpose
(e) Incorrectly installing the fan
(f) Failure to install the fan's mandatory safety components
(g) Failure to maintain the fan per Patterson procedures
(h) Repairs or modifications of the fan not performed by a designated Patterson employee or without prior authorization in writing from Patterson
(i) Improper testing, operation, adjustment or maintenance not performed by a designated Patterson employee or without prior authorization in writing from Patterson
(j) Operating the fan beyond its design limits or in a manner inconsistent with the procedures set forth in the supplied operation manual

In addition, Patterson's limited warranty is voided if the fan or component's serial numbers are removed or deemed illegible. Patterson is not responsible for costs associated with testing, checking, removing, or installing any warranted fan/component even if performed by a designated Patterson employee.

Patterson will not be held responsible for any damage to end user's equipment or facility due to conditions described in (a) – (j) or any other unforeseen misuse, neglect, improper operation or improper maintenance.

What are other warranty exclusions?
Patterson Ventilation Company cannot be held liable for any loss of revenue by the end user or any of its customers due to the downtime of the High-5 fan during the execution of this warranty. Patterson will also not be held responsible for inability to provide services due to events deemed beyond the company's control.

Any non-warranty related costs incurred by Patterson will be paid for by the end user. These costs include, but are not limited to:

(a) Time and travel for site visits
(b) Replacement fans, components, or materials deemed to fall outside the terms of this warranty (including freight charges)
(c) Time and travel for Patterson employees to assist or perform any installation or repair services deemed to fall outside the terms of this warranty

How can I obtain warranty service?
Contact Patterson Ventilation Company at (800) 768-3985; returns, credits, or exchanges must be authorized by Patterson in writing prior to shipment back to Patterson's headquarters (at end user's expense). These returns must be accompanied by a Return Material Authorization (RMA) number attached to the component or fan.