



Tine-Guide Warranty

This is a Limited Warranty.

The warranty for any manufacturer's defects in the housing is for five years.

The Laser diode / Electronics are under warranty for twelve months from date of installation.

This limited liability warranty extends only to material and workmanship provided or recommended by US Lasers, Inc. (the Company).

The warranty begins at the point of initial shipment and automatically be transferred to a second owner. This equipment is manufactured and intended to operate as a component of a complete forklift operating system. The complete system is the sole responsibility of the owner/operator.

The decision to repair or replace any part lies solely with the Company's management. The Company shall have the option of repairing or replacing any part, which upon its inspection or agreement, has been determined to be defective in materials or workmanship, and the Company shall not be liable for any other costs or damages.

The warranty is exclusive and may not be modified by any verbal agreement. Other than those representations made expressly in this warranty, we exclude and disclaim all implied warranties of fitness for a particular purpose, and any other implied warranties.

This warranty is not applicable to any component that, in the opinion of the Company, has been subject to an over load, mechanical abuse, improper installation, use with any unsuitable power source, or any other non-warranty condition.

Items not covered by this warranty include but are not limited to:

- 1) Abuse, misuse or vandalism.
- 2) Damage due to high RF environments, static electrical discharges, voltage irregularities including lightning or utility system failures.
- 3) Repair attempts by unauthorized personnel are not covered and will void this warranty.

In the event that any component part of the system covered under this warranty should prove defective, the unit will be repaired or replaced free of charge. Return the defective unit prepaid to our factory:

US Lasers, Inc.
 1 Laser Lane
 Hazlehurst GA. 35139
 Phone: 912 379-9000
 Fax: 912 375-9555

Warranty Repair/Replacement procedure:

- 1) An RMA (Return Merchandise Authorization) number is required from the Company before a unit is returned for repair/replacement. To receive an RMA number you must go to this web site, www.tine-guide.com , fill out form and submit. You should receive an RMA number via email that you provided.
- 2) The customer is responsible for the shipping cost in returning the unit to the Company. The Company will pay for the return shipping (USPS) of the repaired or replaced unit.
- 3) Units returned under warranty will be repaired, or replaced by a factory-recertified unit or a new unit at the Company's sole discretion.

No claim will exceed the purchase price of the Tine-Guide being warranted. The Company is not liable for incidental or consequential damages. The Company reserves the right to change the terms of this warranty in the future without incurring any obligations to make the reserved terms applicable to products previously supplied.

This warranty gives you specific legal rights, and you may have other rights that vary from state to state.

I have read the Tine-Guide Warranty contained herein and I understand and agree to all of the provisions.

X _____
Name of Company

X _____
Signature

X _____
Date