

# *Eliminate downtime, reduce repair costs, make equipment last longer...*



*Service, maintenance, and installation for conveyors,  
lifts, balancers, dock levelers, carousels, automated  
systems, packaging equipment, racks, and more...*

## **24/7 SERVICE**



**Cisco-Eagle**

[www.cisco-eagle.com/fieldoperations](http://www.cisco-eagle.com/fieldoperations) • 800-441-1162

Dallas: (800) 441-1162 • Houston: (800) 255-0432 • San Antonio: (210) 403-2902 • Oklahoma City: (800) 522-6532 • Tulsa: (800) 722-4343 • Arkansas: (800) 482-8941

# ***Downtime is expensive, }frustrating, wasteful—and avoidable—with Cisco-Eagle Scheduled Maintenance***



## **Keep vital equipment running, reliable, performing**

If you want to ensure top performance, maintenance is key. Many maintenance groups find it's more efficient to have specialists maintain hardware like conveyors, lifts, dock levelers, packaging systems, and other specialized material handling equipment. We're a one-stop-shop for these items, allowing you to consolidate maintenance for various machinery into a single source supplier.

## **We partner with your maintenance department**

Specialization is why we develop partnerships with our maintenance clients. We supplement and partner with your maintenance department for optimum results and total reliability.

**An ounce of prevention is worth a pound of cure**

**Cisco-Eagle's maintenance expertise helps you:**

- Expand equipment life expectancy
- Prevent downtime due to equipment failure
- Make your operation more reliable
- Get better status information
- Utilize your personnel on other tasks while upgrading specialized maintenance
- Prevent service calls by heading off problems
- Benchmark the improvements in your operations
- Simplify your maintenance operation

The stress of everyday operations can wear down a conveyor, a dock leveler, or a lift. A long-term, systematic maintenance process improves performance and reliability.

## **Let the experts handle it...**

It makes sense to outsource because...

**We give you a full needs assessment:** Cisco-Eagle provides a comprehensive, low-cost maintenance review so that all the issues are on the table to start with.

**We're versatile:** We service, maintain or install material handling equipment from every major manufacturer in the world, whether we sold or designed it.

*Your conveyors, and handling equipment can work better for longer, and more reliably with a dedicated maintenance program. If your equipment has to perform flawlessly at all times, let us help. We can show you how to get the most out of your investment, avoid expensive downtime, and greatly extend equipment life expectancy...*

**We're comprehensively trained and constantly update our skills:** Our technicians regularly attend training seminars and have up to date information.

**We acquire parts fast:** We have lightning-quick access to conveyor parts and information. Our expertise, buying power, and relationships with manufacturers lets us supply parts before some sources could find the part number.

**We are specialized:** We focus on the conveyors and other material handling equipment.

**We make sure you're in the loop.** Our technicians communicate with you both before and after performing a preventative maintenance operation to let you know the condition of your equipment.



**We support your maintenance department** by forming a partnership with you. We fine tune your system, giving you full control of any needed repairs.

### **Service Agreements: On call 24/7**

Time and wear can combine to cause problems that even the best maintenance program can't completely prevent. When that happens, we're on duty to help. We are on call around the clock, can respond within 24 hours, and know the equipment better than just about anyone.

**Conveyor is our central focus.** Many companies utilize conveyor systems, but few understand how to properly maintain or service them. We're an excellent source for spare parts. Special projects such as the assembly and repair of racks and mezzanines is also available.



*How much downtime is too much? How many service calls are too many? How many hours of missed production are acceptable? Are there areas or equipment that always need attention?*



### The fastest way to get replacement parts

Cisco-Eagle is the best source for replacement parts for your conveyors and other material handling equipment. We inventory the most commonly needed parts and ship within 24 hours. Our relationships and buying power with equipment vendors means we can get non-stock parts in faster, better, and more economically.

### Installation Services

Cisco-Eagle installs material handling equipment of all kinds. As a systems integrator, we have the ability to complete the largest and most complex installations. We work quickly and efficiently. We install all material handling products and systems, including:

- Conveyors and Conveyor Systems,
- Racking: pallet, cantilever, stacking and other racks,
- Shelving,
- Mezzanines,
- Modular buildings,
- Carousels,
- AS/RS Systems,
- Lockers,
- Barriers and security gates,
- Docks and dock levelers,
- Packaging equipment

### Moving and reconfiguring material handling equipment

Are you moving? Reconfiguring? Getting your material handling systems moved and installed is a science and an art. Cisco-Eagle can assist you in making the smoothest transition possible. We help companies remove equipment from old facilities and place it precisely and seamlessly into newer ones. Our capabilities to install and design are often called into duty for clients who move and need to transfer their existing material handling equipment and systems.

**For assistance with your maintenance, service or other issues, call today—we're ready to help**



### We Provide Comprehensive Life Cycle Services

- Consulting, process definition and design
- Application engineering, controls and design services
- Equipment and service sales
- Implementation engineering, controls, and integration
- Service and maintenance

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*CISCO-EAGLE IS EMPLOYEE OWNED, MANAGED, AND OPERATED*