

## **ONE YEAR LIMITED WARRANTY**

For a period of one year from the date of shipping, Alvarado Manufacturing Company will replace or repair, at Alvarado's option, any products or part which Alvarado determines to be defective in material or workmanship, provided that recommended installation and maintenance procedures are followed. This warranty is void if damage is due to improper installation, maintenance or use. This warranty is limited to parts only and does not cover labor charges incurred in connection with the removal or replacement of warranted products or parts.

This warranty is expressly made in lieu of any and all other warranties, expressed or implied, including, but not limited to implied warranties of merchantability and fitness for a particular purpose. Alvarado shall not be liable for any loss or damage, directly or indirectly, arising from the use of purchased products. In no event shall Alvarado be liable to buyer for consequential damages, special damages, incidental damages, loss of use, business interruption, loss of profits, or damages of any kind arising out of the use or inability to use a covered product. In no event shall the buyer be entitled to damages which exceed the purchase price of a covered product.

If a problem should exist and a return to Alvarado Mfg. Co. is necessary, please use the following procedures:

- 1. Call or Email Alvarado Mfg. Co. for a RETURNED GOODS AUTHORIZATION NUMBER (RGA #).
  - PHONE: (800) 423-4143 or (909) 591-8431
  - Email: <u>info@alvaradomfg.com</u>
- 2. When requesting a RGA #, please have the following information available:
  - Name and Address
  - Product Description
  - Original Purchase Order or Invoice #
  - Brief explanation of why product is being returned

\* Packages without a RGA # will not be accepted

3. Box up the product(s) and write the RGA # on the outside of every package being sent to Alvarado Mfg. Co.

Send Packages, freight prepaid to:

ALVARADO MANUFACTURING CO. INC. 12660 Colony Street Chino, CA 91710 ATTN: RGA#----

Standard item(s) either returned after shipment or cancelled after ordered, are subject to a minimum of 40% restocking fee. Custom orders cannot be cancelled. Modifications during production may incur additional charges.

## ALVARADO

12660 Colony Street, Chino CA 91710 - Phone: +1.909.591.8431 - Fax: +1.909.628.1403 - information@alvaradomfg.com